



To our valued patients,

With the heightened concerns about the potential spread of COVID-19, and other serious respiratory illnesses like influenza, we want to reassure you that GPOA is committed to keep you, and our staff, safe during their visit to our office. The outcomes we will see from COVID-19 depend on the chain of transmission, and we all need to focus on breaking as many links in that chain as can be broken.

Appointments – keep or reschedule?

Patients who currently are experiencing respiratory illnesses should avoid a waiting room experience, if possible. If you need to reschedule an appointment, we support you fully in that decision. Post-op patients, and others with urgent needs must be seen, but rescheduling non-essential visits can help reduce the risk of spreading illnesses.

Arriving for your appointment

Please know that you are welcome to leave a cell phone number upon check-in if you would rather not remain in our waiting room. We are happy to call you, and bring you directly into an exam room.

Prevention

To reduce the risk of infection, do the same things you do to avoid the common cold:

- Clean hands frequently with alcohol-based hand sanitizer or soap and water; we have hand sanitizer available at the front desk and in the clinical areas
- Cover nose and mouth when coughing, and sneeze with tissue or flexed elbow
- Practice social distancing by staying 3-5 feet away from others; avoid close contact with anyone with cold or flu-like symptoms

We are taking precautions in all office locations by increasing the frequency of cleaning counters, waiting rooms, exam rooms, and areas with patient exposure.

Our objective is to maintain a healthy environment for our patients and healthcare professionals. We are all in this together and need your cooperation in this goal. Thank you for your help, and stay healthy.

To contact scheduling, please call:

412-661-5500 for offices located in Brackenridge, Monroeville, Shadyside and South Side.

412-262-7800 for offices located in Cranberry Township, Moon Township and Sewickley.

Sincerely,

GPOA Physicians & Staff